

Zlatko Unger

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Professional Experience

First Data Corporation Atlanta, GA 2010 – Present

Risk and Compliance Coordinator II, Enterprise Security Risk & Compliance

- Facilitated the creation, development and implementation of an enterprise risk management practice
- Worked under senior leadership to conduct and coordinate strategic risk assessments, global scenario analyses and development of key risk indicators across different business areas
- Created and maintained policies and procedures regarding risk appetite, assessments and risk ranking
- Provided reports and presentations to the executive committee and senior management
- Designed cross company training and guides to increase group proficiency in risk management

KPMG LLP Atlanta, GA 2007 – 2009

Associate, Information Protection and Business Resiliency Services

- Led parts of different engagements that covered penetration testing and network security projects, security policy review projects, and identity and access management projects
- Managed process documentation during the length of engagements
- Efficiently communicated highly technical information and technology issues to the client management
- Provided services to clients in telecommunication, distribution, insurance and manufacturing industries
- Clients included AT&T Wireless, Cisco Systems, Windstream Corporation, Aflac and EquiFax

Associate, Information Risk Management

- Assisted clients in preparing documentation and testing for Sarbanes-Oxley 404 compliance
- Designed and executed test plans for management's assertions over access, program development, change management, and end-user computing controls for SAS70 Type II attestations
- Provided services to clients in manufacturing, government, airline and healthcare
- Clients included Central Parking, General Electric, Nutrasweet, Pinnacle Airways and City of Atlanta

KPMG LLP Atlanta, GA Summer 2006

Associate Intern, Information Risk Management

- Participated in a corporate-wide preparation of Sarbanes-Oxley 404 IT audit for Cingular Wireless
- Reviewed, tested and validated controls to identify potential risks

Skills

Legislation and Standards: Sarbanes-Oxley 404, SAS70, ISO 27001, ISO 27002, ISO 3100, HIPAA, PCI, COSO

Operating Systems: Windows XP, Vista, 7, 2000, Server, OS X, Linux (BackTrack and Ubuntu)

Security Tools: BackTrack security suite, metasploit, Nessus, Cain&Abel, nmap, Wireshark

Programming skills: SQL, Java, PHP, JSP

Tagging and Web Languages: HTML, XML, CSS, CGI, Perl

Access Methods and Tools: MS SQL Server, MS Office 2007 and 2010 Suites, SharePoint, eGRC Archer

Networking Protocols: TCP/IP, WAN, DNS, Ethernet, Telnet, FTP, HTTP

Software Competencies: Microsoft: Office, Access, Visio, Adobe: Photoshop, Dreamweaver, Flash, VMware

Foreign Languages: Fluent in Serbo-Croatian, familiar with German

Education

The University of Georgia Athens, Georgia 2003 –2007

Bachelor of Business Administration, Management Information Systems

Community Service and Involvement

- Habitat for Humanity Volunteer
- National Multiple Sclerosis Society's Bike MS Participant
- American Diabetes Association's Cure de Tour Participant

Honors and Activities

- Hope Scholarship Recipient
- Management Information Systems Advisory Board Scholarship Recipient
- Vice President of Web Development for Society of Management Information Systems
- Society of Management Information Systems Alumni