

Zlatko Unger, MBA

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in/ZlatkoUnger

Professional Experience

Engine Yard, Inc.

San Francisco, CA

Security Program Manager

2014 – Present

- Led all security, risk, and compliance functions for the entire company
- Managed two direct reports and the entire security team budget
- Initiated and led the SOC 2 Type I project with a timely delivery of the finalized report for 2015
- Initiated and led the SOC 2 Type II project with a targeted report delivery for Q4 2015
- Worked on security projects including implementation of a single sign on, network and application scanner, fraud engine improvements, and hardening of all security controls
- Provided vulnerability management updates, risk analysis, and procedural documentation
- Provided reports and presentations to the CEO and CFO
- Worked directly with potential and existing customers to help them understand the company's security controls, and items needed to achieve various compliances, such as PCI DSS or HIPAA

Senior Governance Risk and Compliance Analyst

2014

- Assisted in the development of the compliance functions for the company
 - Worked with various teams to harden their controls and prepare for PCI DSS Level 1 attestation
 - Delivered presentations to the entire company, as well as the executive management
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First Data Corporation

Atlanta, GA

Security Program Manager, Chief Controller's Office

2012 – 2014

- Facilitated the creation, development and implementation of a worldwide enterprise risk management practice
- Provided reports and presentations to the executive committee and senior management
- As a team lead, delegated duties to the local and international risk analysts
- Worked under senior leadership to manage, conduct and coordinate strategic risk assessments, certified self-assessments and global scenario analyses
- Developed and maintained of over 100 key risk indicators across different local and international business areas covering Latin America, Europe, and Asia-Pacific
- Relied heavily on information technology expertise in order to understand the information security risks of new technology, as well as new business ventures and partnerships
- Created and maintained standards, policies and procedures regarding enterprise risk management, risk appetite, risk assessments and risk ranking
- Designed and led an implementation of SharePoint solution to organize companywide policies, standards, and procedures
- Designed and implemented a SharePoint solution to track Internal Audit's records
- Identified sources of revenue through uncollected fees exceeding \$1 million

Risk Compliance Coordinator, Enterprise Security Risk & Compliance

2010 – 2012

- Assisted in the development of the Enterprise Risk Management program
- Created and maintained standards, policies and procedures surrounding risk management
- Initiated work streams on capturing information security risks for a quarterly report
- Worked with senior management on IT risk and IT security assessments
- Facilitated cross company training and guides to increase group proficiency in information security, risk management, and risk mitigation

Professional Experience (continued)

KPMG LLP

Atlanta, GA

Associate, Information Protection and Business Resiliency Services 2007 – 2009

- Led parts of different engagements that covered penetration testing and network security projects, security policy review projects, and identity and access management projects
- Managed process documentation during the length of engagements
- Efficiently communicated highly technical information and technology issues to the client management
- Clients included AT&T Wireless, Cisco Systems, Windstream Corporation, Aflac and EquiFax
- Designed and executed test plans for management's assertions over access, program development, change management, and end-user computing controls for Sarbanes-Oxley 404 compliance
- Clients included Central Parking, General Electric, NutraSweet, Pinnacle Airways and City of Atlanta

Associate Intern, Information Risk Management Summer 2006

- Participated in a corporate-wide preparation of Sarbanes-Oxley 404 IT audit for Cingular Wireless (now a part of AT&T Wireless)
- Reviewed, tested and validated controls to identify potential risks

Education

The University of Georgia

Atlanta, GA

2011 – 2013

Master of Business Administration

The University of Georgia

Athens, GA

2003 – 2007

Bachelor of Business Administration, Management Information Systems

Skills

Compliance	Implemented SOC 2 Type I and Type II, HIPAA, PCI DSS, ISO 27001, ISO 31000, and COSO frameworks, familiar with Sarbanes-Oxley 404
Operating Systems	Proficient with Windows, OS X, Ubuntu, Android, and iOS
Tool Suites	Skillful with MS Office Suites, SharePoint, and eGRC Archer
Applications	Expert with Google for Work and Microsoft: Word, Excel, PowerPoint, Access and Visio; adept with Adobe: Photoshop and VMware
Foreign Languages	Fluent in English, Croatian, and Bosnian, familiar with German

Community Service and Involvement

- Habitat for Humanity Volunteer
- Peninsula CatWorks Volunteer
- National Multiple Sclerosis Society's Bike MS participant
- American Diabetes Association's Cure de Tour participant